

Samer Ajlawi Ibrahim Ahmed

Personal Information

Nationality: Sudanese.

Gender: Male.

Marital Status: Married.

Date of Birth: 15 11 1987.

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I'm an Enthusiastic troubleshooter & technology adaptive who happen to be an applications implementation & support consultant, where I don't believe in one-size-fits-all, considering every implementation is a new experience to go beyond requirements to understand client's business processes and how to work closely to rethink and advance them.

With over 26 full life-cycle projects in Financial Application implementations in the past three years and solid problem-solving skills, excellent ability to communicate complex technical information and effectively analyze, designs and implement complex business requirements into valuable solutions.

Solid background in information systems & business process analysis, enterprise cloud, and web applications technologies development, customization, networking, systems administration & support.

Experiences:

Technical Consultant – Hospitality Systems | Saudico Electronic Systems. | July 2013-Present.

Provided industries specific solutions and implementation for financial processes leveraging Infor Financial SunSystems & Infor PM Query & Analysis Reporting Capabilities for our customer, Consult with customers from presales technical activates, understanding Functional and technical requirements, and turn them into solutions that help them managing the financial processes.

Internally I've written documentations for both customers as user manuals and implementation guideline for our colleagues and provided internal consultancy and training for Sunsystems V6+ for our SunSystems team.

I've also advocate on the initiative - and support for - the use Virtualization -VMware, Vbox - in the office for all our product versus products installation for support on consultant laptop.

Web Service Engineer | Brilliant Solutions. | January 2012 – December 2012.

Had led the technical side of brilliant solutions hosting and web services and was responsible for maintaining and developing the company internal web applications (CRM – internet support portal) plus developing customers websites, emails and providing support for them and gathering user requirement for websites and applications of customers.

I.T Assistant | Public Water Corporation Training Center. | September 2011 – December 2011

I Was the I.T in charge in 20 employees team, who's run the operation in the training center. Had managed I.T services From maintaining and troubleshooting internal network infrastructure to taking care PWCT servers and workstations security and software implementations and databases. And I had also developed the PWCT internal "training management system web application."

Educational Information:

BSc. Management Information Systems (MIS) | Faculty of computer science and information technology
Neelain University - 2011.

Certification:

SunSystems: Certification Functional Consultant – Certified		Infor - 2016.
SunSystems: Certification Technical Consultant – Certified		Infor - 2016.
SunSystems: Certification Functional Support – Certified		Infor - 2016.
SunSystems: Certification Presales - Certified		Infor - 2016.
Cisco certified network associate (CCNA)		Cisco Systems - 2010.

Courses and Training:

Infor SunSystems 6.2 Technical Training		Infor Education, Dubai Dec. 2014
Infor SunSystems 6.2 Functional Training		Infor Education, Dubai Nov. 2014
Cisco certified network associate Course		Gateway, elexanadaria - Egypt 2010
Red Hat Linux System Administration		Gateway, elexanadaria - Egypt 2010
Red Hat Certified Technician Course – RHCT		Gateway, elexanadaria - Egypt 2010

Professional Skills:

- Excellent knowledge of Infor SunSystems 4,6.1,6.2
- Excellent knowledge of Infor Query & Analysis 6, 10.1.6
- SunSystems Report Designer (SSRS Reports)
- Excellent knowledge of virtualization technologies (VMware, Virtual Box).
- Excellent knowledge and experience in information system analysis and design, Implementation and Support.
- Excellent knowledge of Database systems (MS SQL SQL Servers, SQL Reporting Services 2005, 2008, 2012, 2014. MySQL, Oracle).
- Web Development and Programming Experience with PHP and Codeigniter and laravel framework and HTML/CSS both as part of team and as a freelancer.
- Excellent knowledge of Linux/Windows Systems (Servers -2008, 2012 and workstation) administration and troubleshooting.
- Excellent knowledge in Windows environment administration and troubleshooting (active directory, DHCP, DNS, proxies, etc. ..).
- Good knowledge of network environment (Planning, Installation, Configuration, Maintaining)
- Excellent knowledge of Security for web, application, servers and workstation with sound knowledge of the use of most of Penetration testing tools in the market.
- Excellent knowledge in Information technology support at the three levels, incident analysis and reporting.

Personal Skills:

- Troubleshooter – Fast learner. – New Technologies adaptive.
 - Excellent communications, project management skills.
 - Team player with the ability to work unsupervised.
- Language:** -Arabic (mother tongue) – English (Excellent Reading, Writing, and Speaking)